



CONTAINER CONNECT ★ USA ★

COAST-TO-COAST CONTAINER SALES & DELIVERY



FROM QUOTE TO DELIVERY



What happens after you order — every step, every email, every link. Your total hands-on time: about five minutes. Everything else is us.

THE JOURNEY

At a glance.



One password-free tracking link shows your order's exact stage, start to finish. Here's the shape of it:

1

DAY 0

You pay.

One card payment for the exact quoted amount — or split across two cards. Paid-in-full invoice lands in your inbox with your tracking link.

2

DAY 0-2

Two-minute site checklist.

Door direction, a photo of the spot, surface and access, a backup phone number. Your only task in the whole process.

3

ABOUT A WEEK

The depot releases your container.

We request the release; the yard clears it and assigns your container number. Watch it flip on your tracking page.

4

FOLLOWING WEEK

Delivery day.

Driver calls 30–60 minutes out, places your container, photographs proof of delivery. Done.

5

AFTER

We check in.

A first-week tip email, then a genuine check-in at day 30. Referrals and repeat orders start here.

Pay, then two minutes of homework.

Paying

Checkout takes the exact quoted amount by card — no account, no invoice to chase, no balance after delivery. Splitting across two cards? We'll issue a second payment link and confirm each part by email. If a sale price applies, your email shows the old price struck through with your savings beside it.

Your most important email: "Paid in full" — your invoice PDF, exactly what you bought, what delivery cost, which depot it ships from, the honest timeline, your live tracking link, and the site checklist. Keep it.

The site checklist — your only task

Open your tracking link (no password — just your order number and delivery ZIP) and answer four things:

- **Door direction:** doors facing the road, or the back of the spot? Printed on the driver's paperwork — never guessed.
- **Site photos:** one or two pictures of where you want it placed.
- **Access and surface:** gravel, asphalt, concrete, or grass — plus gates, slopes, and tight turns.
- **Backup contact:** a second phone number for delivery day.

Submit it and your order flips to site-ready. Tight driveway? For 20' containers we can send a shorter truck — just reply and ask.

The wait, the date, the day before.

The depot releases your container (about a week)

We request the release from the depot holding your unit. The yard clears it and assigns your container number — you watch it happen on your tracking page. If the yard runs slow, you'll hear from us first: around day 4, a status email explains exactly where things stand.

Your delivery date is set

Once released, we line up a truck and lock your date. You'll get "Your container delivery is set" — date, container, depot, who's hauling it, your address, and your tracking link. If a date ever has to move, you get the old date and the new one, with an invitation to reply and pick better. No silent changes.

The day before: the practical checklist

- **Straight, clear approach** — about 60 ft for a 20', 100+ ft for a 40'
- **14 ft of overhead clearance** — branches and wires
- **Firm, flat, level ground** — blocks or ties laid out and level before the truck arrives
- **Cars, trailers, equipment** moved out of the drop path
- **Your door direction** — repeated in bold, so it's no surprise

Soft ground after rain or a change of plan? Reply that day and we'll sort it — a wasted trip helps nobody.



Delivery day — and after.

Your container is on the way

At the depot, the driver signs the release and photographs your unit on the truck. That photo becomes your email — the first time you see the *exact* container you bought. Gates unlocked, vehicles moved, phone handy: the driver calls 30–60 minutes ahead.

Delivered

The driver places your container and photographs proof of delivery. Your tracking page moves to "Delivered." Then the thank-you email: recap, your delivery photos, a review link. No invoice, no after-the-fact charge — the money side ended at checkout.

After delivery, we don't disappear.

- **Day 7:** "First week with your container" — how settling works, plus the one-corner shim fix for stiff doors.
- **Day 30:** "How is it working out?" — a genuine check-in, a referral ask, a review link.

Every email, in order.

On a normal order, these are the only emails you'll get. Anything marked automatic arrives on its own.

- **Your quote** — every container, delivery shown separately, all-in total, valid-through date, pay button.
- **Paid in full** — invoice PDF, what you bought, depot, timeline, tracking link, site checklist.
- **Release in progress** (if the yard runs slow) — where things stand, what happens next.
- **Delivery is set** — your date, container, depot, hauler, address, tracking link.
- **Tomorrow's delivery checklist** — the practical list, your door direction in bold.
- **Your container is on the way!** — a photo of your actual unit on the truck.
- **Thank you — delivered** — recap, delivery photos, review link.
- **Day 7 & Day 30 check-ins** — tips, then a genuine how's-it-going.

One link shows everything: your tracking page — order number + delivery ZIP, no password. Five stages from "Order confirmed" to "Delivered," your site checklist, and your delivery photos. Bookmark it.



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Questions at any stage?

One named rep from quote to check-in. Every email replies to a real inbox — and the phone is answered by the same team that placed your order.

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