

DELIVERY PREPARATION

Getting Your Site Ready for Delivery

Your container arrives on a tilt-bed truck and slides off the back as the bed tilts. Nearly every delivery-day problem is one of the items below — ten minutes with this checklist now saves a failed trip later.

The five things that matter

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| ☐ Straight, clear run | The truck needs a straight shot in and out: about 100 feet of clear run for a 40' , about 60 feet for a 20' . Tight turns, hairpins, or steep grades on the way in? Tell us before delivery day, not during. |
| ☐ Overhead clearance | 14 feet of clear height along the path and above the drop spot. The bed tilts the container high as it unloads. Watch for low branches, wires, and eaves. |
| ☐ Firm, flat, level ground | The truck and a loaded container are heavy — soft grass, mud, sand, or a slope can stop a delivery. Gravel, asphalt, concrete, or firm dry dirt works. Lay out blocks or ties at the corners if the ground needs leveling. |
| ☐ Door direction decided | Know which way the doors should face: toward the road or toward the cab (away from the road). It is printed on the driver's paperwork and set before the truck leaves the yard. |
| ☐ Path cleared, access open | Move cars, trailers, and equipment out of the drop path. Unlock gates and have any gate or access code ready for the driver. |

On delivery day

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| ☐ Phone in hand | The driver calls about 30-60 minutes ahead . Keep your phone on you — and have a backup contact number on file in case you're out of range. |
| ☐ Someone on site | Be there (or have your contact there) to confirm placement before the container comes off the truck. Once it is down and the truck leaves, moving it means booking a container move. |
| ☐ Photos help us help you | Not sure your spot works? Send us a photo or two of the site and approach before delivery day — we would rather flag a tight spot early than send a truck that can't get in. |

Rained out? If heavy rain leaves your ground soft, call us **before** delivery day and we will move the date. A truck that sinks helps nobody — rescheduling ahead of time is always better than a failed drop.

What happens at the drop: the driver positions the truck, tilts the bed, and the container slides into place on its corner castings — no crane, no foundation needed. The driver photographs the placed container, your tracking page flips to "Delivered," and you're ready to load.